

## Drinking Water Warning

### IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

#### **BOIL YOUR WATER BEFORE USING**

**Due to damage caused by a storm on September 26, Joshua Valley Utility Company is issuing a precautionary boil notice for all customers *except those on Queen Tut south to Campanile Drive*. Until the utility has informed you the water is safe to drink, we advise you to use bottled water OR boil all tap water before consumption/use.**

Bacterial contamination can occur when increased run-off enters the drinking water source (for example, following heavy rains). It can also occur due to a break in the distribution system (pipes) or a failure in the water treatment process. Due to damage to the utility caused by the storm on 9.26.25 Joshua Valley Utility Company has issued a boil notice. No bacteria has been detected, this notice is precautionary.

#### **What should I do? What does this mean?**

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a rolling boil for one minute per 1000 ft. elevation, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.

Compromised water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

#### **What is being done:**

Joshua Valley Utility staff are continuing to make repairs to the system, which includes adding chlorine to disinfect the water. We are working to make the repairs as quickly as possible.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

**For more information, contact us at: Joshua Valley Utility / Southwestern  
Utility Management at (520) 624-1460 Notice Posted/Sent: September 30, 2025 By  
Joshua Valley Utilities, Public Water System AZ0408017**