

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Monitoring Requirements Not Met for Dragoon Water Company

The water system violated a drinking water monitoring requirement in October 2025. While this was not an emergency, customers have a right to know what happened and what is being done to address the situation.

Following a routine drinking water sample that tested positive for total coliform, the Ground Water Rule required raw water samples to be collected from each active and contributing well and analyzed for total coliform and E. coli. Although one required well sample was collected, a triggered raw water sample was not collected from all required wells within the required timeframe.

What should I do?

There is nothing customers need to do at this time. You do not need to boil your water or take any other corrective actions, and you may continue to drink the water. If a situation arises where the water is no longer safe to drink, customers will be notified within 24 hours. Emergency notifications will be provided through door-to-door delivery, as well as by phone and email. Information will also be posted on the Southwestern Utility website.

What is being done?

After the required monitoring was found to be incomplete, the missing triggered raw water sample was collected from the remaining active and contributing well and submitted for laboratory analysis. The sample will be associated with the original triggered monitoring event to satisfy the Ground Water Rule monitoring requirements. Once the laboratory results have been received and accepted, the water system will return to compliance.

For more information, please contact Jason Long at 520-431-7723 or jason@longwatermgt.com.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, or businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Dragoon Water Company.
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