

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Cibola Water Improvement District is not currently meeting Water Treatment Monitoring Requirements. Until we are able to monitor your water quality and confirm it is safe to drink, we advise you to use water from the Kiosk OR boil all tap water before consumption/use.

We are required to monitor Turbidity (cloudiness) and Chlorine at the water treatment plant daily to ensure your water is being adequately filtered and disinfected. Currently, our monitoring equipment is not properly functioning, so we cannot be sure of your water quality at this time.

As a precaution, we advise you to either utilize the treated water from the Kiosk or boil your tap water for a minimum of 3 minutes before using it for drinking or preparing food that is not otherwise cooked.

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What is being done:

We are continuing to operate our water treatment plant, which includes filtering and adding chlorine to disinfect the water. We are working with our Certified Drinking Water Operator and with Long Water Management Company to repair our monitoring equipment as quickly as possible. In the meantime, we plan to obtain handheld monitoring equipment that we will use to test your water until full repairs are completed. We will keep you updated.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, contact us at: (928) 785-2287 or cibolamutualwatercompany@gmail.com or contact Southwestern Utility Management, who is assisting with distributing this notice, at (520) 624-1460

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